

MAY 17 2005

Attorney Docket No. 07464-0005

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Inventor: Brockman  
Serial No. 10/035,844  
Filed: 01/04/2002  
Title: Customer-oriented communications data aggregation and analysis  
method and object oriented system

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**RESPONSE TO FINAL OFFICE ACTION**

**Introductory Remarks:**

This Response to Final Office Action is filed in response to the Office Action mailed November 17, 2004.

Claims listing begins on page 2 of this paper.

Remarks starts on page 14 of this paper.